

Electronic Government: Concepts, Methodologies, Tools, and Applications

Ari-Veikko Anttiroiko
University of Tampere, Finland



INFORMATION SCIENCE REFERENCE

Hershey • New York

Acquisitions Editor: Kristin Klinger
Development Editor: Kristin Roth
Senior Managing Editor: Jennifer Neidig
Managing Editor: Jamie Snavelly
Typesetter: Michael Brehm, Jeff Ash, Carole Coulson, Elizabeth Duke, Sara Reed, Sean Woznicki
Cover Design: Lisa Tosheff
Printed at: Yurchak Printing Inc.

Published in the United States of America by
Information Science Reference (an imprint of IGI Global)
701 E. Chocolate Avenue, Suite 200
Hershey PA 17033
Tel: 717-533-8845
Fax: 717-533-8661
E-mail: cust@igi-global.com
Web site: <http://www.igi-global.com/reference>

and in the United Kingdom by
Information Science Reference (an imprint of IGI Global)
3 Henrietta Street
Covent Garden
London WC2E 8LU
Tel: 44 20 7240 0856
Fax: 44 20 7379 0609
Web site: <http://www.eurospanbookstore.com>

Library of Congress Cataloging-in-Publication Data

Electronic government : concepts, methodologies, tools and applications / Ari-Veikko Anttiroiko, editor.
p. cm.

Summary: "This collection meets the need for quality, authoritative research in this domain with an authoritative collection. Studies from the electronic government researchers worldwide enable libraries in academic, government, and other settings to provide a collection on topics like digital government, electronic justice, government-to-government, information policy, and cyber-infrastructure research and methodologies"--Provided by publisher.

ISBN 978-1-59904-947-2 (hardcopy) -- ISBN 978-1-59904-948-9 (e-book)

1. Internet in public administration. I. Anttiroiko, Ari-Veikko.

JF1525.A8E585 2008
352.3'802854678--dc22

2007045877

Copyright © 2008 by IGI Global. All rights reserved. No part of this publication may be reproduced, stored or distributed in any form or by any means, electronic or mechanical, including photocopying, without written permission from the publisher.

Product or company names used in this set are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark.

British Cataloguing in Publication Data

A Cataloguing in Publication record for this book is available from the British Library.

If a library purchased a print copy of this publication, please go to <http://www.igi-global.com/reference/assets/IGR-eAccess-agreement.pdf> for information on activating the library's complimentary electronic access to this publication.

8 more pages are available in the full version of this document, which may be purchased using the "Add to Cart" button on the publisher's webpage: www.igi-global.com/chapter/evaluation-framework-assessing-democracy-policy/9938

Related Content

Challenges in Government Inter-Organizational Information Integration in the Context of Measles Rubella Vaccination in India

Jayan V.and Sreejith Alathur (2022). *International Journal of Electronic Government Research* (pp. 1-21). www.irma-international.org/article/challenges-in-government-inter-organizational-information-integration-in-the-context-of-measles-rubella-vaccination-in-india/289946

The Reasons of Low E-Government Take-Up in Europe: An Exploratory Analysis

Aykut Arslan (2014). *Digital Access and E-Government: Perspectives from Developing and Emerging Countries* (pp. 200-210). www.irma-international.org/chapter/the-reasons-of-low-e-government-take-up-in-europe/107173

The Effect of Service Quality, Customer Learning on Corporate Image, Satisfaction, Commitment, Loyalty, and Customer Savings Interests and Decisions: A Study at Government Banks in Southeast Sulawesi

Nasrul Nasrul (2021). *International Journal of Electronic Government Research* (pp. 43-61). www.irma-international.org/article/the-effect-of-service-quality-customer-learning-on-corporate-image-satisfaction-commitment-loyalty-and-customer-savings-interests-and-decisions/275202

A Unified Smart City Model (USCM) for Smart City Conceptualization and Benchmarking

Leonidas Anthopoulos, Marijn Janssenand Vishanth Weerakkody (2016). *International Journal of Electronic Government Research* (pp. 77-93). www.irma-international.org/article/a-unified-smart-city-model-uscm-for-smart-city-conceptualization-and-benchmarking/162739

Exploring Digitally Enabled Service Transformation in the Public Sector: Would Institutional and Structuration Theory Concepts Keep the Research Talking?

Amizan Omar, Ramzi El-Haddadehand Vishanth Weerakkody (2016). *International Journal of Electronic Government Research* (pp. 1-14). www.irma-international.org/article/exploring-digitally-enabled-service-transformation-in-the-public-sector/176646