Chapter XXII

Reviewing CIO Comments

Introduction

This chapter presents a discussion of the content of the comments offered by each CIO in response to the general categories of questions in the interviews. To begin, the first section presents summary data about what the participants did before they became a CIO. This section discusses their early life and education, provides an overview of the types of positions held before the participant became a CIO, and outlines some of the comments made about why the participant accepted the position of CIO. Following this initial discussion, the chapter presents sections related to the major category of questions asked during the interviews. These major categories are as follows:

- Dealing with Users
    - How the CIO interacts with various levels of users within the organization

- Deciding on the Technology
    - What aspects surround the decisions about the acquisition of technology for the corporation

- Initial Issues
  - o Categories of issues that required the CIO to take action upon assuming the position of CIO
- Current Issues
  - o Issues the CIO is dealing with now (or at the time of the interview)
- Future Issues
  - o These are issues the CIO foresees having to deal with in the future

The data in Table 1 will be referenced in the following sections. Because of the very small sample size relative to the overpopulation of CIOs in each country, it is not possible to make a generalized statement about gender differences or preCIO role experience. However, it is interesting to note the gender differences across the countries of those who volunteered to participate in this book. Two of the five CIOs in New Zealand are females. There were no females who participated from Taiwan. Of the seven participants from the United States, two are female. It is also interesting to note that the majority of CIOs from both the United States and Taiwan had technical experience before they became a CIO. However, in New Zealand the majority came from a business background.

Table 1. CIO demographics

	New Zealand	Taiwan	United States	Total
Gender				
Male	3	6	5	14
Female	2	0	2	4
Education				
College		1		1
Some Uni	2			2
Bachelor	1	3	2	6
Masters	2	1	5	8
PhD		1		1
PreCIO Role				
Technical	2	5	6	13
Business	3	1	1	5

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