


Chapter 1


AI–Driven Predictive Analytics for Demand Forecasting in Healthcare

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ABSTRACT

This chapter explores how artificial intelligence (AI) has revolutionized healthcare systems, particularly in the areas of scheduling, resource allocation, patient record management, and patient flow augmentation. AI is being utilized more and more to improve patient outcomes, reduce inefficiencies, and optimize healthcare procedures. The chapter examines how various AI algorithms can be used for scheduling and resource allocation, effective patient data and record management, patient flow optimization, and wait time reduction. By way of review of modern AI methods, case studies in actual practice, and implementation issues, the chapter illustrates how AI technologies are transforming healthcare management and supporting more

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sustainable and effective delivery of healthcare.

INTRODUCTION

The introduction of Artificial Intelligence (AI) into health care is seeing a transformation in the way we deliver and manage patient care. In the area of predictive health care which is enabled by AI we see great value in what this technology brings to the table in terms of identifying complex patterns in past and present data. At the same time, it is also true that present uses of AI in health care do not pay enough attention to the tech, ethical, and social issues which play a role in the effective deployment of AI in health care settings. In this chapter we address these issues and put forth a critical and organized analysis of both the traditional and the AI based approaches to health care demand forecasting. It encompasses various services provided by professionals in various settings such as hospitals, clinics, and community health programs. The core intention of healthcare systems is to offer equitable access to quality health care and thus enhance population health (Murray & Frenk, 2000).

Current Challenges in Healthcare

Health care systems world wide are at a breaking point due to ever rising costs, growing elderly populations, a rise in chronic diseases, and also large scale unexpected events like pandemics. Also we see that there is a health care worker shortage which also plays a role as well as large gaps in health care access. Despite its critical importance, the healthcare sector faces numerous challenges that hinder its effectiveness.

Rising Costs and Financial Strain

The accelerating pace of rising healthcare expenditures creates a most difficult dilemma for both the health- care system and people individually. The economic toll leads to increased incidences of above average health debt and inhibits access to necessary services among lower-income groups (Kaur, 2018).

Resource Limitations and Workforce Shortages

Healthcare systems frequently encounter shortages of necessary resources, such as medical equipment and workers. Shortage of resources is still a big problem, especially in regard with medical devices and healthcare staff. Medical imaging services as discussed by Bilal et al. (2024) face significant constraints because of

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