


Chapter 3

The Role of Project Management Information Systems (PMIS) in Decision-Making Tools and Software for Effective Project Management

Smriti Tandon Gupta

 <https://orcid.org/0000-0003-4999-5881>

Graphic Era University, India

Navin Kumar

 <https://orcid.org/0000-0002-3856-0607>

Bharat College of Law, India

Pawan Kumar

 <https://orcid.org/0000-0003-4892-6374>

Graphic Era University (Deemed), Dehradun, India

ABSTRACT

The growing trend of remote work and the proliferation of mobile technology drive the need for enhanced mobile accessibility in PMIS. As project managers and team members increasingly rely on mobile devices to access project information and collaborate, PMIS must adapt to meet these demands. Furthermore, it explores the symbiotic relationship between PMIS and stakeholder commitment, emphasizing the imperative of collaborative frameworks in fostering transparency and answerabil-

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ity. As the landscape of project management evolves, the integration of advanced technologies such as artificial intelligence and machine learning within PMIS is posited as a transformative trajectory, promising to further refine decision-making paradigms and optimize project outcomes. This chapter asserts that the prudent implementation of PMIS transcends mere technological augmentation, constituting an essential cornerstone for enduring project success in an increasingly intricate and dynamic milieu.

INTRODUCTION

In the contemporary milieu of project management, considered by an intricate array of interdependencies and an ever-evolving background, the difficulties of complexity and dynamism induce practitioners to embrace an arsenal of sophisticated tools and methodologies. The use of Project Management Information Systems (PMIS) has risen to the level of indispensability within this industry area because they serve as all-encompassing systems capable of supporting the various stages of project life cycles while serving as planning, execution, monitoring, and project closure tools (Smith & Brown, 2020). The commencement of PMIS can be a time change in the application of project management where implementing complex technological structures leads to increased competence and realism. Specifically, this chapter aims at providing clarification as to the complex and diverse utility of PMIS in enhancing decision-making activities and enhancing the general operation of project management. Therefore, when breaking down the multifaceted aspects of PMIS, we intend to reveal the ability of PMIS to generate numerous arrays of data and subsequently, augment successful decision-making processes while stressing the aspects of accountability and transparency (Johnson & Lee, 2021). PMIS capacity to collect, process, and disseminate real-time information is critical in managing the task challenges of contemporary projects where the rhythm of change and the volume of information overwhelms conventional management strategies (Patel & Gupta, 2022).

The multifaceted advantages of PMIS extend beyond operational efficiencies to encompass enhanced stakeholder collaboration, fostering centralized information sharing, dismantling silos, and aligning diverse objectives, while their implementation demands addressing integration complexities, user adoption, data integrity, and the imperative to adapt to rapid technological evolution for sustained relevance and efficacy (Kumar & Singh, 2020).

In this discourse, we will also explore how PMIS coexists with other elements in the project management environment and why a clear correspondence of PMIS features with the strategic goals is critical (Zhang & Wang, 2023). The enhancement

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