

Chapter 5

Affective Computing in Education

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ABSTRACT

Affective Computing in education leverages technology to recognize, interpret, and respond to human emotions, enhancing the learning experience. By integrating emotional intelligence into educational platforms, this field aims to personalize and adapt content delivery, making learning more engaging and effective. Affective Computing tools can monitor students' emotional states, providing real-time feedback to educators and tailoring instructional strategies accordingly. This approach supports diverse learning styles, reduces anxiety, and fosters a more inclusive environment. As technology evolves, Affective Computing promises to transform education, promoting deeper engagement, better academic outcomes, and improved student well-being. Affective Computing also facilitates the early detection of emotional and mental health issues, enabling timely interventions. By bridging the gap between cognitive and emotional learning, it prepares students for real-world challenges. The ongoing advancements in this field have the potential to redefine the future of education.

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1. INTRODUCTION TO AFFECTIVE COMPUTING IN EDUCATION

Affective Computing in education involves the use of technology to understand and respond to students' emotional states, aiming to create more personalized and effective learning experiences. By integrating emotional intelligence into digital learning tools, it seeks to enhance student engagement and overall academic performance. Affective computing is an emerging field that focuses on developing systems capable of recognizing, interpreting, and responding to human emotions (Thompson & McGill, 2012). Affective computing can enhance e-learning by allowing the system to detect and respond to the learner's emotions. Affective computing has broad applicability beyond just e-learning, in any area where computers mediate human-to-human interaction. Incorporating affect and emotion into theories of learning is important given the complex relationship between emotions and the learning process. In education, it holds significant potential for enhancing e-learning experiences by incorporating emotional awareness into tutoring systems. This technology enables real-time measurement of learners' affective states, providing insights into the relationship between emotions, motivation, and learning performance (Wu et al., 2016). Affective computing technology allows researchers to objectively measure learners' emotions and understand how they relate to motivation and learning performance. Affective computing has been widely applied in education and learning research. Researchers believe that integrating affective computing into intelligent tutoring systems could significantly improve their effectiveness. However, the implementation of affective computing in educational settings faces challenges, including the complexity of ICT integration and the need for more interactive and emotionally engaging technologies. Despite these obstacles, there are optimistic expectations for affective computing's positive impact on learning outcomes, warranting further multidimensional studies that consider various factors such as teachers, students, curricula, and school culture (Akbiyik, 2010). The expected impact of ICT in education has not been realized due to a lack of organizational restructuring to accompany investments in equipment and training. Integrating ICT in education is hindered by the lack of interactivity and emotionality in current ICT tools, which students desire. Affective computing systems are expected to have positive impacts on learning and could significantly enhance intelligent tutoring systems by adapting to student emotions, but there are still difficulties in implementing such systems in real educational settings.

Affective computing, which involves systems capable of recognizing and responding to human emotions, has significant potential in education and workplace settings. In education, it can enhance e-learning by adapting to students' emotional states, potentially reducing frustration and dropout rates (Troussas & Virvou, 2020). Affective computing has strong application prospects in intelligent education due to its interactivity, personalization, and security, though it faces technical and ethical challenges. Affective computing can play a vital role in e-learning by understanding and adapting to students' emotional states. It plays a crucial role in intelligent education environments and learning process support (Wang & Liu, 2019). Affective computing can also be applied in robotics for education, as demonstrated by a study using the NAO robot for an emotion-responsive environmental awareness game (Valagkouti et al., 2022). Participants who interacted with the NAO robot greatly enjoyed the experience and found it entertaining and engaging, likely due to the robot's human-like appearance and behavior. Interacting with the humanoid NAO robot was a novel and challenging experience that attracted more interest from users compared to a conventional application, and the participants felt more comfortable with the robot due to its human-like reactions and movements. The robot's ability to recognize emotions and provide tailored feedback made the conversations more personalized, which improved user engagement and retention, and motivated the participants to be more communicative. In the workplace, affective computing offers

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