

## Chapter 12

# An Analysis of News Containing Cyberbullying in the Metaverse

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### ABSTRACT

*The rapid progress of technological developments and their opening to the use of societies has brought with it various problems. Although the internet makes our lives easier, bullying has started to be seen in this area. The subject of cyberbullying, which should be addressed in a wide area from economy to politics, from social life to culture, has also manifested itself in the metaverse area. This study examines how the Turkish national press handles cyberbullying in the metaverse area. News about Metaverse has been published in many publications. The news that deals with cyberbullying and solution suggestions are only included in this study. In the Turkish national press, a total of six stories about cyberbullying in the metaverse area were reached. The news usually consists of harassment, precautionary, and solution suggestions. They were analyzed by the discourse analysis method. While performing discourse analysis, both macro and micro analyses were made.*

### INTRODUCTION

With the rapid developments in communication and computer technologies, the more widespread use of these technologies by societies brings with it various negative situations as well as positive. The Internet has many positive features, such as enabling fast communication, eliminating time and space limitations, and being used in all areas of society, from education to health, from politics to the economy. However, the increasingly aggressive behavior on the internet, violations of personal rights and freedoms, and the idea that everyone has the right to say what they want on the internet have also revealed a new concept defined as cyberbullying. Although bullying is as old as human history, cyberbullying has become an area

DOI: 10.4018/978-1-6684-5426-8.ch012

that people are exposed to with the spread of the internet in societies. Despite being similar to traditional bullying, cyberbullying only manifests itself through the use of electronic devices and communication networks (Maftai, Holman, & Merlici, 2022, p.2). The impact of cyberbullying, whose origins are not very old, on society and individuals has reached significant dimensions. The communication skills of individuals who are exposed to swearing, insulting, abusive messages, comments, images, and videos are damaged, and their psychology is impaired.

Cyberbullying is generally the wrong use of this medium by individuals with the advancement of technological developments. The consequences of this misuse are defined as cyberbullying (Bhat, Chang, & Linscott, 2010, p. 36). Cyberbullying is generally accepted as a broad category of deliberate, aggressive behaviors targeting specific individuals or groups whose primary purpose is to harm or damage their reputation (Maftai, Holman, & Merlici, 2022, p.2). Narin and Ünal (2016, p.10) point out that cyberbullying is a special type of aggression, define cyberbullying as a form of bullying carried out through mobile phones, computers, in short, all electronic technologies and networks such as social media. Bozkanat (2020, p.44), on the other hand, stated that cyberbullying is usually done to someone who cannot defend himself easily, and she defined it as aggression that is carried out intentionally and repeatedly in the electronic environment. Belsey (2007, p.8) defined cyberbullying as the use of information and communication technologies to support the intentional, repeated, and hostile behavior of a person or group aimed at harming others. On the other hand, Bhat (2008, p. 54) defined cyberbullying with a view close to Belsey's definition: "Cyberbullying is the use of information and communication technologies to intimidate, harass, victimize or bully an individual or group of individuals". The developments in information and communication technologies have been highlighted in the definitions of cyberbullying. Champell (2005, p.1) draws attention to the negative aspect of the internet by saying that cyberbullying becomes the 'dark side' of technology with the use of technology to harm others.

The main difference that distinguishes cyberbullying from traditional bullying is that the perpetrator thinks that it is possible to hide his identity by hiding behind the internet. This is why cyberbullying is more strict. It leads to the use of harsher and more brutal words. This hiding makes it easier for the perpetrator to strike the victim without seeing the victim's physical reaction (Donegan, 2012, p.34). The increasing number of users, as today's society adapts more easily to technological developments, also increases cyberbullying.

## **TYPES OF CYBERBULLYING**

As the usage areas of the internet have developed, the type and scope of cyberbullying experienced in this area have also expanded. Any negative situation on the Internet is not much different from a negative situation in real life. Especially, the recent attempts to create virtual universes such as the metaverse make us think again about the bullying in these areas. "Adult Online Hate, Harassment, and Abuse:" published by The London School of Economics and Political Science (LSE) in 2019: In the report called "A Rapid Evidence Assessment", today's diversity of cyberbullying was approached from a broader perspective. In this report (2019, p. 3,4,5), online harassment and trolling (phishing) constitute the most prominent cybercrimes. Of course, the important part here is that the online harassment phenomenon is at the forefront. Online harassment and other forms of cyberbullying can have as much impact on people as real-life bullying and can cause extensive damage to people's mental health. Studies on trolling are very few. For this reason, there is no information about whether trolling behavior is as effective

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