

## Chapter 8.4

# Faculty Perceptions and Participation in Distance Education

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### INTRODUCTION

Research in the field of distance education has recognized the need for a change and modification of the faculty role in teaching at a distance (Jones, Lindner, Murphy & Dooley, 2002; Kanuka, Collett & Caswell, 2002; Miller & Pilcher, 2001). While technological advancements are an important part of the distance-learning environment, basic changes in teaching methods, technique, and

motivation are needed to make distance education more effective (Purdy & Wright, 1992). Many studies cite faculty resistance to instructional technology as a primary barrier to the continued growth of distance education programs (Jones et al., 2002; McNeil, 1990). McNeil (1990) noted that attitudinal issues related to how faculty perceive and interact with technology are a bigger barrier to adoption and diffusion of distance education than is technology infrastructure.

## **BACKGROUND**

This chapter addresses perceptions of faculty with respect to barriers to adoption, roles and responsibilities, competencies, and rewards. Barriers stem from the lack of perceived institutional support (faculty rewards, incentives, training, etc.) for course conversion to distance education formats (O'Quinn & Corry, 2002; Perreault et al., 2002). As distance education programs continue to proliferate globally, colleges and universities must commit to address the needs of faculty (McKenzie, Mims, Bennett & Waugh, 2000). Despite the fact that much of the literature in distance education discusses the importance of faculty, this group has been largely neglected by the research.

Dooley and Murphy (2000) found that faculty members lacked experience in teaching learners at a distance and that they were much more confident in their technical competence than they were in their methodological ability to use modern technologies in their teaching. These authors further found that faculty perceived training and assistance in the use of instructional technologies to be less available than equipment and facilities. Additionally, faculty members who had not participated in distance education perceived the level of support as lower than those who had taught classes at a distance. The ability of an organization to adapt to these changes is influenced by the following: competence, or the knowledge, skills, and abilities of its staff; value, or the amount of importance the staff places on the role of these technologies to accomplish teaching and learning; information technology support, or the availability of high quality facilities, equipment, technical support, and training (Dooley & Murphy, 2000).

Lindner, Murphy, and Dooley (2002) extended these conclusions by looking at how these factors affect faculty adoption of distance education. Research revealed that faculty members lacked confidence in their ability to use technology in their teaching, perceived technology to be a valuable

addition to the teaching and learning environment, and believed the overall level of support for the use of technology in teaching to be low. Tenure status and academic rank/position for tenure-track faculty were inversely related to overall distance education scores. Non-tenured assistant professors had the highest overall distance education scores and the highest competency scores.

Students learn from competent instructors who have been trained how to communicate effectively through technology. Thomas Cyrs (1997) identified areas of competence important to a distance education environment: course planning and organization, verbal and nonverbal presentation skills, collaborative teamwork, questioning strategies, subject matter expertise, involving students and coordinating their activities at field sites, knowledge of basic learning theory, knowledge of the distance learning field, design of study guides, graphic design and visual thinking (Cyrs, 1997).

Linda Wolcott (1997) conducted an analysis of the institutional context and dynamics of faculty rewards at research universities. She discovered that 1) distance education occupies a marginal status, 2) distance teaching is neither highly valued nor well rewarded as a scholarly activity, 3) distance teaching is not highly related to promotion and tenure decisions, and 4) rewards for distance teaching are dependent on the academic unit's commitment to distance education.

As indicated by Moore (1997), distance education programs with a commitment to faculty support and training result in higher quality programs. As the complexity continues and the desire to integrate distance education programs expands, attention must be given to faculty training and support.

## **Enhancing Faculty Participation**

Overall, faculty members recognize that distance education technologies are—and will be—an important part of the instructional process. However,

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