Chapter VII

Key Performance Indicators and Information Flow: The Cornerstones of Effective Knowledge Management for Managed Care

Alexander Berler, National Technical University of Athens, Greece
Sotiris Pavlopoulos, National Technical University of Athens, Greece
Dimitris Koutsouris, National Technical University of Athens, Greece

Abstract

It is paradoxical that, although several major technological discoveries such as Magnetic Resonance Imaging and Nuclear Medicine and Digital Radiology, which facilitate improvement in patient care, have been satisfactorily embraced by the medical community, this has not been the case with Healthcare Informatics. Thus, it can be argued that issues such as Data Management, Data Modeling, and Knowledge Management have a long way to go before reaching the maturity level that other technologies have achieved in the medical sector. This chapter proposes to explore trends and best practices regarding knowledge management from the viewpoint of
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