

## Chapter 7.2

# Security and Privacy in Social Networks

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### INTRODUCTION

Web-based social networks (WBSNs) are online communities that allow users to publish resources (e.g., personal data, annotations, blogs) and to establish relationships, possibly of a different type (“friend,” “colleague,” etc.) for purposes that may concern business, entertainment, religion, dating, and so forth. In the last few years, the usage and diffusion of WBSNs has been increasing, with about 300 Web sites collecting the information of more than 400 million registered users. As a result, the “net model” is today used more and more to communicate, share information, make decisions, and ‘do business’ by companies and organizations (Staab et al., 2005).

Regardless of the purpose of a WBSN, one of the main reasons for participating in social networking is to share and exchange information

with other users. Recently, thanks to the adoption of Semantic Web technologies such as FOAF and other RDF-based vocabularies (Brickley & Miller, 2005; Davis & Vitiello, 2005; Golbeck, 2004), accessing and disseminating information over multiple WBSNs has been made simpler (Ding, Zhou, Finin, & Joshi, 2005). If this has been quite a relevant improvement towards an easier sharing of information, it makes more urgent that content owners have control over information access. In fact, making available possibly sensitive and private data and resources implies that they can be used by third parties for purposes different from the intended ones. As a matter of fact, users’ personal data and resources are regularly exploited not only by companies for marketing purposes, but also by governments and institutions for tracking persons’ behaviors and opinions, and in the worst case, by online predators (Barnes, 2006).

It is then a challenging issue to devise security mechanisms for social networks, able to protect private information and regulate access to shared resources. In this article, besides providing an overview of the characteristics of the WBSN environment and its protection requirements, we illustrate the current approaches and future trends to social network security, with particular attention paid to the emerging technologies related to the so-called Web 2.0.

### BACKGROUND

Usually, a social network is defined as a *small-world network* (Watts, 2003), consisting of a set of individuals (persons, groups, organizations) connected by personal, work, or trust relationships. Social networking is then a quite broad and generic notion, which in the Web context might be applied to any kind of virtual community. For instance, users registered to a Web service, such as Web mail, online journals, or newspapers requiring a subscription, can be considered as a social network. In the following, we adopt the definition provided by Golbeck (2005), according to which an online community's Web site can be considered a Web-based social network only if it satisfies the following conditions:

- Relationships are explicitly specified by its members, and not inferred from existing interactions (e.g., a mailing list can be used to infer implicit relationships).
- Relationships are stored and managed by using technologies, such as database management systems, allowing relationship analysis and regulating access and retrieval of relationship data.
- Members are able to access relationship information, at least partially.

Born in the late 1990s, in the last few years WBSNs gained increasing interest and diffusion. Although the first and most successful ones, such as MySpace, Friendster, and Facebook, were formerly designed for entertainment and socialization purposes, they are currently establishing themselves as a business model, through which institutions and organizations can set up a collaborative environment for specific purposes, and where it is possible to share resources at an intra- and inter-organizational level. Due to the great amount of collected data, WBSNs are currently the subject of great interest for statistical analysis (Wasserman & Faust, 1994; Freeman, 2004), since they may provide useful information not only to social researchers, but also for marketing purposes.

WBSNs may provide different kinds of services, ranging from information and contact sharing, to collaborative rating, collaborative work environments, and so on. However, independently from the specific purposes of a WBSN, members' relationships are the core information on which all the provided services are based. In fact, they can be used not only to create connections among people sharing similar interests, but also to customize WBSN services themselves. This is particularly true in WBSNs supporting collaborative rating: in such a context, ratings may be given different weights, depending on the relationships existing between WBSN members. For instance, it may be the case that a given WBSN member  $m_1$  considers more relevant (or trustworthy) the opinions of member  $m_2$  than, say, those of member  $m_3$ . For this purpose, some WBSNs allow their members not only to specify personal relationships (e.g., "friend of," "colleague of") but also to establish *trust* relationships, which express how much they trust the other members either with respect to a specific topic (*topical trust*) or in general (*absolute trust*). For a thorough discussion on trust relationships and how they can be used, we refer the reader to the work by Golbeck and Hendler (2006).

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