

# Chapter 133

## Toward Trustworthy Web Services Coordination

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### ABSTRACT

*In this chapter, the authors present an overview of recent works on enhancing the trustworthiness of web services coordination for business activities and transactions. The approach is based on what they call application-aware Byzantine fault tolerance. They argue that it is impractical to apply general-purpose Byzantine fault tolerance algorithms for such systems in a straightforward manner. Instead, by exploiting the application semantics, much lighter weight solutions can be designed to enhance intrusion tolerance and, hence, the trustworthiness of systems that require web services coordination.*

### INTRODUCTION

Many Web-based companies such as amazon.com, yahoo.com and twitter.com have been offering Web services to their partners and customers. Through such Web services, new value-added services have been provided and hence higher revenues have been generated. Essentially, the Web services technology is transforming the World Wide Web from a predominantly publishing platform to a programmable platform, which undoubtedly will make it easier to conduct business online, and enable automated business-to-business communications (Papazoglou, 2003; Zhao et al., 2008). The Web services technology is particularly useful for Application Service Providers that offer various on-demand services and software-as-a-service (SAAS) to their customers (Chakrabarty, 2007). Such service-oriented computing is attractive to many businesses because they can save valuable resources and money by avoiding installing and maintaining sophisticated enterprise software on-site. Furthermore, most of business interactions are transactional, which require well-defined standardized coordination support. To meet this requirement, a number of specifications have been proposed and rectified by OASIS (Feingold & Jeyaraman, 2009; Little & Wilkinson, 2009; Freund & Little, 2009).

Inevitably, the dependability requirement of these Web services has been increasing because of the key role they play in e-businesses. One of the most well-known approaches to enhancing the trustworthi-

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ness of Web services coordination is Byzantine fault tolerance (BFT) (Zhao, 2014). The BFT technique employs space redundancy (i.e., replication) and a replication algorithm that can tolerate malicious faults (often referred to as Byzantine fault) (Lamport et al., 1982; Castro & Liskov, 2002).

In this article, we present an overview of our recent works on enhancing the trustworthiness of Web services coordination for business activities and transactions. The approach is based on what we call application-aware Byzantine fault tolerance. We argue that it is impractical to apply general-purpose Byzantine fault tolerance algorithms for such systems in a straightforward manner. Instead, by exploiting the application semantics, much lighter weight solutions can be designed to enhance intrusion tolerance, and hence the trustworthiness of systems that require Web services coordination.

## **BACKGROUND**

Web services interactions are becoming more and more complex in structure and relationships. More complex means we need longer time to execute them, because of business latencies and user interactions. The Web Services Coordination specification (WS-Coordination) (Feingold & Jeyaraman, 2009) describes an extensible framework for plugging in protocols that coordinate the actions of Web services applications. Such coordination protocols can be used to support a variety of business applications, including those that require strict consistency and those that require agreement of a proper subset of the participants. The framework enables a Web service to create a context needed to propagate an activity to other Web services and to register for a particular coordination protocol.

There are two types of business transactions. One follows the traditional atomic transaction semantics, and the other is referred to as business activities, which implies that the atomicity property may be relaxed. The former is suitable for short transactions that require strong atomicity, such as a fund transfer transaction. The latter is more suitable long running transactions, such as those used in supply chain management. Based on WS-Coordination, two specifications, namely Web Service Atomic Transaction (WS-AtomicTransaction) (Little & Wilkinson, 2009) and Web Service Business Activity (WS-BusinessActivity) (Freund & Little, 2009), were standardized by OASIS to address the coordination needs for common types of business transactions.

### **Web Services Atomic Transactions**

The Web Services Atomic Transactions specification defines a coordination framework for Web services atomic transactions. In a distributed atomic transaction, all participants must reach the same final agreement as to whether the transaction has succeeded or not. This is ensured by the coordination mechanisms specified in WS-AtomicTransaction. In WS-AtomicTransaction, there are three actors for each transaction: Completion Initiator, Coordinator and Participants. Each provides a different set of services for the atomic transaction, and they interact with each other via two protocols, the Completion Protocol and the Two-Phase Commit Protocol (Gray & Reuter, 1993) (Tanenbaum & Steen, 2002).

The completion initiator is responsible to start and terminate a transaction. It also provides the Completion Initiator Service so that the coordinator can inform it the final outcome of the transaction, as part of the completion protocol. The coordinator provides the following services:

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